

KORE Reports Record Second Quarter 2022 Results

ATLANTA, Aug. 11, 2022 /PRNewswire/ -- <u>KORE Group Holdings, Inc.</u> (NYSE: KORE, KORE WS) ("KORE" or the "Company"), a global leader in Internet of Things (IoT) solutions and worldwide IoT Connectivity-as-a-Service ("CaaS"), today reported financial and operational results for the quarter ended June 30, 2022.



"In the second quarter, year-over-year, KORE again generated strong growth," said Romil Bahl, President & CEO of KORE.

"In the second quarter, year-over-year, KORE again generated strong growth. Total revenue increased 16%, led by 47% growth in IoT Solutions, and the number of connected devices on the KORE platform increased to 15.2 million compared to 13.2 million," said Romil Bahl, President and CEO of KORE. "I am proud of the KORE team for their

hard work in delivering another quarter of strong results. As we have consistently communicated since going public three quarters ago, we expect the second half of 2022 to be down versus the first half due to the LTE transition program at our largest customer ending, as well as the ongoing 2G and 3G sunsets in the U.S. impacting our business. However, based on our strong first half, and despite an increasing headwind from foreign exchange, primarily against the euro, we are maintaining our guidance for the year."

KORE: Company Highlights

- Second-quarter revenue of \$70.4 million increased 16% year-over-year, driven by 47% growth in IoT Solutions and a 3% increase in IoT Connectivity.
- DBNER¹ increased to 114% in second quarter of 2022, compared to 113% in second quarter of 2021.
- The Company is maintaining its fiscal 2022 revenue and adjusted EBITDA, a non-GAAP metric², guidance at \$260-265 million and \$63-64 million, respectively.
- KORE generated \$14.7 million in cash flow from operations in the second quarter.
- On June 27, 2022, KORE was added as a member of the broad-market Russell 3000® Index.

Financial Performance for Second Quarter 2022, Compared to the Same Period of 2021:

- Total revenue increased 16% to \$70.4 million, compared to \$60.7 million.
- IoT Solutions revenue increased 47% to \$25.7 million, compared to \$17.4 million. Revenue growth in the second quarter was primarily the result of the acquisition of Business Mobility Partners Inc. and Simon IoT LLC (the "BMP-Simon Acquisition").
- IoT Connectivity revenue increased 3% to \$44.7 million, compared to \$43.3 million.
- Net loss increased to \$11.1 million, or \$0.15 per share, compared to \$6.9 million, or \$0.46 per share.
- Adjusted EBITDA increased 8% to \$15.9 million, compared to \$14.7 million.

Financial Performance for Six Months Ending June 30, 2022, Compared to the Same Period of 2021:

- Total revenue increased 20% to \$139.3 million, compared to \$116.0 million.
- IoT Solutions revenue increased 58% to \$50.5 million, compared to \$32.0 million. Revenue growth in the six-month period was primarily the result of the BMP-Simon Acquisition.
- IoT Connectivity revenue increased 6% to \$88.8 million, compared to \$84.0 million.
- Net loss increased to \$22.0 million, or \$0.29 per share, compared to \$8.0 million, or \$0.72 per share.
- Adjusted EBITDA increased 1% to \$31.5 million, compared to \$31.2 million.

The table below summarizes our revenue and certain key metrics (amounts in thousands USD except for Total Connections):

	For the three months ended June 30,								
Revenue		2022			2021				
IoT Connectivity	\$	44,678	64 %	\$	43,328	71 %			
IoT Solutions		25,675	36 %		17,415	29 %			
Total Revenue	\$	70,353	100 %	\$	60,743	100 %			
Period End Total Connections ³ Average Total Connections for the Period		15.2 million 15.2 million			13.2 milli 13.1 milli				

	For the six months ended June 30,								
Revenue		2022			2021				
IoT Connectivity	\$	88,776	64 %	\$	84,048	72 %			
IoT Solutions		50,518	36 %		31,992	28 %			
Total Revenue	\$	139,294	100 %	\$	116,040	100 %			
Period End Total Connections		15.2 million		13.2 million					
Average Total Connections for the Period				12.9 million					

Second Quarter 2022 Key Metrics and Business Successes

- KORE grew total connected devices to approximately 15.2 million Total Connections, a year-over-year increase of 15%.
- DBNER was 114% for the second quarter of 2022, compared to 113% in the second quarter 2021.
- KORE Fleet launched *Pro AI*[™], the first "plug-and-play" camera, to the integrated invehicle video platform. *Pro AI* has been well received by customers and KORE expects this innovative product to drive sales of its video telematics solution.
- KORE was recently named a 2022 Global Competitive Strategy Leader in the Internet

of Things Professional Services Industry by research and consulting firm Frost & Sullivan.

• Successfully completed the Pilot Phase with three customers for KORE's Connected Health Telemetry Solution (CHTS), which was recently awarded *the IoT Evolution Product of the Year* by IoT Evolution World.

2022 Financial Outlook

For the twelve months ending December 31, 2022, the Company continues to expect:

- Revenue of \$260 million to \$265 million.
- Adjusted EBITDA of \$63 million to \$64 million, representing a margin of approximately 24%.

"While the remainder of 2022 will be impacted by the transitory factors we have previously communicated, I am excited that KORE's growth prospects will become more evident next year. Following the completion of the U.S. 2G/3G network sunsets this year, and against a backdrop of stabilizing ARPU, our IoT Connectivity business is poised to grow in a more exciting fashion in 2023 and beyond. And with our largest customer's LTE transition project complete, our IoT Solutions business will now reset to a normalized base from which it too can grow," Bahl said.

Continued Bahl, "with our recurring revenue and industry-leading IP, we are attacking a significant market opportunity. It is worth noting that KORE has continued to grow in the face of a global pandemic, network transitions, supply chain shortages, and global economic uncertainty. We have proven the quality and resilience of our business model and our ability to grow in a difficult environment – and I am confident we have a tremendous opportunity for shareholder value creation in front of us."

Conference Call Details

KORE management will hold a conference call today (August 11, 2022) at 5:00 p.m. Eastern time (2:00 p.m. Pacific time) to discuss its financial results, business highlights and outlook.

President and CEO Romil Bahl and CFO Paul Holtz will host the call, followed by a questionand-answer session.

Webcast: Link U.S. dial-in: (877) 407-3039 International dial-in: (215) 268-9922 Conference ID: 13731223

The conference call and a supplemental slide presentation to accompany management's prepared remarks will be available via the webcast link and for download via the investor relations section of the Company's website at <u>ir.korewireless.com</u>.

For the conference call, please dial-in 5-10 minutes prior to the start time and an operator will register your name and organization, or you can register <u>here</u>. If you have any difficulty with the conference call, please contact Gateway at (949) 574-3860.

About KORE

KORE is a pioneer, leader, and trusted advisor delivering mission critical IoT solutions and services. We empower organizations of all sizes to improve operational and business results by simplifying the complexity of IoT. Our deep IoT knowledge and experience, global reach, purpose-built solutions, and deployment agility accelerate and materially impact our customers' business outcomes. For more information, visit <u>www.korewireless.com</u>.

Non-GAAP Financial Measures

In addition to our results determined in accordance with GAAP, we believe the following non-GAAP measures are useful in evaluating our operational performance. We use the following non-GAAP financial information to evaluate our ongoing operations and for internal planning and forecasting purposes. We believe that non-GAAP financial information, when taken collectively, may be helpful to investors in assessing our operating performance.

EBITDA and Adjusted EBITDA

"EBITDA" is defined as net income (loss) before other non-operating expense or income, income tax expense or benefit, and depreciation and amortization. "Adjusted EBITDA" is defined as EBITDA adjusted for unusual and other significant items that management views as distorting the operating results from period to period. Such adjustments may include stock-based compensation, integration and acquisition-related charges, tangible and intangible asset impairment charges, certain contingent liability reversals, transformation, and foreign currency transaction gains and losses. EBITDA and Adjusted EBITDA are intended as supplemental measures of our performance that are neither required by, nor presented in accordance with, GAAP. We believe that the use of EBITDA and Adjusted EBITDA provides an additional tool for investors to use in evaluating ongoing operating results and trends and in comparing the Company's financial measures with those of comparable companies, which may present similar non-GAAP financial measures to investors. However, you should be aware that when evaluating EBITDA and Adjusted EBITDA we may incur future expenses similar to those excluded when calculating these measures. In addition, our presentation of these measures should not be construed as an inference that our future results will be unaffected by unusual or non-recurring items. Our computation of Adjusted EBITDA may not be comparable to other similarly titled measures computed by other companies, because all companies may not calculate Adjusted EBITDA in the same fashion.

Because of these limitations, EBITDA and Adjusted EBITDA should not be considered in isolation or as a substitute for performance measures calculated in accordance with GAAP. We compensate for these limitations by relying primarily on our GAAP results and using EBITDA and Adjusted EBITDA on a supplemental basis. You should review the reconciliation of net loss to EBITDA and Adjusted EBITDA below and not rely on any single financial measure to evaluate our business.

We have not provided the forward-looking GAAP equivalents for the forward-looking non-GAAP financial measures Adjusted EBITDA and Adjusted EBITDA margin or a GAAP reconciliation as a result of the uncertainty regarding, and the potential variability of, reconciling items including but not limited to stock-based compensation expense, foreign currency loss or gain and acquisition and integration-related expenses. Accordingly, a reconciliation of these non-GAAP guidance metrics to their corresponding GAAP equivalents is not available without unreasonable effort. However, it is important to note that material changes to reconciling items could have a significant effect on future GAAP results and, as such, we also believe that any reconciliations provided would imply a degree of precision that could be confusing or misleading to investors.

Key Metrics

KORE reviews a number of metrics to measure our performance, identify trends affecting our business, prepare financial projections, and make strategic decisions. The calculation of the key metrics and other measures discussed below may differ from other similarly titled metrics used by other companies, securities analysts, or investors.

Number of Customer Connections

Total Customer Connections or "Total Connections" constitutes the total of all KORE Connectivity services connections, including both CaaS and CEaaS connections, but excluding certain connections where mobile carriers license KORE's subscription management platform from KORE. Total Connections include the contribution of eSIMs and is the principal measure used by management to assess the performance of the business on a periodic basis.

DBNER

DBNER (Dollar Based Net Expansion Rate) tracks the combined effect of cross-sales of IoT Solutions to KORE's existing customers, its customer retention and the growth of its existing business. KORE calculates DBNER by dividing the revenue for a given period ("given period") from existing go-forward customers by the revenue from the same customers for the same period measured one year prior ("base period"). The revenue included in the current period excludes revenue from (i) customers that are non go-forward customers, meaning customers that have either communicated to KORE before the last day of the current period their intention not to provide future business to KORE or customers that KORE has determined are transitioning away from KORE based on a sustained multi-year time period of declines in revenue and (ii) new customers that started generating revenue after the end of the base period. For example, to calculate our DBNER for the trailing 12 months ended June 30, 2022, we divide (i) revenue, for the trailing 12 months ended June 30, 2022, from go-forward customers that started generating revenue on or before June 30, 2022, by (ii) revenue, for the trailing 12 months ended June 30, 2021, from the same cohort of customers. For the purposes of calculating DBNER, if KORE acquires a company during the given period or the base period, then the revenue of a customer before the acquisition but during either the given period or the base period is included in the calculation. Further, it is often difficult to ascertain which customers should be deemed not to be go-forward customers for purposes of calculating DBNER. Customers are not required to give notice of their intention to transition off of the KORE platform, and a customer's exit from the KORE platform can take months or longer, and total connections of any particular customer can at any time increase or decrease for any number of reasons, including pricing, customer satisfaction or product fit – accordingly, a decrease in total connections may not indicate that a customer is intending to exit the KORE platform, particularly if that decrease is not sustained over a period of several quarters. DBNER would be lower if it were calculated using revenue from non go-forward customers.

As of June 30, 2022, and June 30, 2021, DBNER excludes connections from non go-forward

customers, the vast majority of which are connections from Non-Core Customers. KORE defines "Non-Core Customers" to be customers that management has judged to be lost as a result of the integration of Raco Wireless, Wyless and other acquisitions completed during in the 2014-2017 period, but which continue to have some connections (and account for some revenue) each year with KORE. Non-Core Customers are a subset of non go-forward customers.

DBNER is used by management as a measure of growth at KORE's existing customers (i.e., "same store" growth). It is not intended to capture the effect of either new customer wins or the declines from non go-forward customers on KORE's total revenue growth. This is because DBNER excludes new customers which started generating revenue after the base period, and also excludes any customers which are non go-forward customers on the last day of the current period. Revenue increases from new customer wins, and a decline in revenue from non go-forward customers are also important factors in assessing KORE's revenue growth, but these factors are independent of DBNER.

Cautionary Note on Forward-Looking Statements

This press release includes certain statements that are not historical facts but are forwardlooking statements for purposes of the safe harbor provisions under the United States Private Securities Litigation Reform Act of 1995. Forward-looking statements generally are accompanied by words such as "believe," "may," "will," "estimate," "continue," "anticipate," "intend," "expect," "should," "would," "plan," "predict," "potential," "seem," "seek," "future," "outlook," and similar expressions that predict or indicate future events or trends or that are not statements of historical matters. These forward-looking statements include, but are not limited to, statements regarding estimates and forecasts of revenue and other financial and performance metrics, future capital availability, projections regarding recent customer engagements, projections of market opportunity and conditions and related expectations. These statements are based on various assumptions and on the current expectations of KORE's management. These forward-looking statements are provided for illustrative purposes only and are not intended to serve as and must not be relied on by any investor or other person as, a guarantee, an assurance, a prediction or a definitive statement of fact or probability. Actual events and circumstances are difficult or impossible to predict and will differ from assumptions. Many actual events and circumstances are beyond the control of KORE. These forward-looking statements are subject to a number of risks and uncertainties, including general economic, financial, legal, political and business conditions and changes in domestic and foreign markets; the potential effects of COVID-19; risks related to the rollout of KORE's business and the timing of expected business milestones; risks relating to the integration of KORE's acquired companies, including Business Mobility Partners Inc and Simon IoT LLC, changes in the assumptions underlying KORE's expectations regarding its future business; the effects of competition on KORE's future business; and the outcome of judicial proceedings to which KORE is, or may become a party. If the risks materialize or assumptions prove incorrect, actual results could differ materially from the results implied by these forward-looking statements. There may be additional risks that KORE presently does not know or that KORE currently believes are immaterial that could also cause actual results to differ materially from those contained in the forward-looking statements. In addition, forward-looking statements reflect KORE's expectations, plans or forecasts of future events and views as of the date of this press release. KORE anticipates that subsequent events and developments will cause these assessments to change. However, while KORE may

elect to update these forward-looking statements at some point in the future, KORE specifically disclaims any obligation to do so. These forward-looking statements should not be relied upon as representing KORE's assessments as of any date subsequent to the date of this press release. Accordingly, undue reliance should not be placed upon the forward-looking statements.

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¹ See "Key Metrics" below for definitions.

² See "Non-GAAP Financial Measures" and "Reconciliation of Net Loss to EBITDA to Adjusted EBITDA" below for more information.

³ See "Key Metrics" below for definitions.

	F	or the three Jun	 	For the six months ended June 30,					
		2022	 2021	2022			2021		
Revenue									
Services	\$	47,778	\$ 46,375	\$	95,284	\$	91,437		
Products		22,575	 14,368		44,010		24,603		
Total revenue		70,353	60,743		139,294		116,040		
Cost of revenue									
Cost of services		16,577	17,826		34,105		34,037		
Cost of products		17,298	 11,511		34,741		19,672		
Total cost of revenue (exclusive of									
depreciation and amortization shown									
separately below)		33,875	 29,337		68,846		53,709		
Operating expenses									
Selling, general and administrative		29,413	23,004		57,402		40,525		
Depreciation and amortization		13,774	 12,393		26,970		25,507		
Total operating expenses		43,187	35,397		84,012		66,032		
Operating income (loss)	-	(6,709)	 (3,991)		(13,564)	-	(3,701)		
Interest expense, including amortization of		(0,703)	(0,001)		(10,004)		(3,701)		
deferred financing costs, net		7,297	5,506		13,921		10,565		
Change in fair value of warrant liability		(106)	41		(133)		(2,383)		
Loss before income taxes	-	(13,900)	 (9,538)		(27,352)	-	(11,883)		
Income tax expense (benefit)			,						
Current		1,056	289		2,362		391		
Deferred		(3,815)	(2,942)		(7,666)		(4,308)		
Total income tax benefit	-	(2,759)	 (2,653)	-	(5,304)	-	(3,917)		
Net loss	\$	(11,141)	\$ (6,885)	\$	(22,048)	\$	(7,966)		
Loss per share:			 						
Basic	\$	(0.15)	\$ (0.46)	\$	(0.29)	\$	(0.72)		
Diluted	\$	(0.15)	\$ (0.46)	\$	(0.29)	\$	(0.72)		

KORE Group Holdings, Inc. and Subsidiaries CONSOLIDATED STATEMENTS OF OPERATIONS (In thousands USD, except share and per share amounts) (unaudited)

Weighted average number of shares				
outstanding:				
Basic	76,239,989	31,647,131	75,146,201	31,647,131
Diluted	76,239,989	31,647,131	75,146,201	31,647,131

KORE Group Holdings, Inc. and Subsidiaries

CONDENSED CONSOLIDATED BALANCE SHEETS (In thousands USD, except share and per share amounts) (unaudited)

		June 30, 2022	Dec	ember 31, 2021
Assets				
Current assets				
Cash and cash equivalents	\$	40,441	\$	85,976
Accounts receivable, net of allowances for credits and doubtful accounts of \$2,978	3			
and \$1,800, at June 30, 2022 and December 31, 2021, respectively		50,767		51,304
Inventories, net		9,897		15,470
Income taxes receivable		712		954
Prepaid expenses and other receivables		9,089		7,448
Total current assets		110,906		161,152
Non-current assets				
Restricted cash		363		367
Property and equipment, net		11,890		12,240
Intangibles assets, net		211,829		203,474
Goodwill		426,126		381,962
Operating lease right-of-use assets		7,914		
Other long-term assets		381		407
Total assets	\$	769,409	\$	759,602
Liabilities and stockholders' equity				
Current liabilities				
Accounts payable	\$	19,288	\$	16,004
Accrued liabilities	•	15,348	•	21,502
Current portion of operating lease liabilities		1,764		
Income taxes payable		502		467
Deferred revenue		7,698		6,889
Current portion of long-term debt and other borrowings, net		3,165		3,326
Total current liabilities		47,765		48,188
Non-current liabilities				
		32,618		36,722
Deferred tax liabilities		153		286
Deferred tax liabilities Warrant liability		100		
		6,852		
Warrant liability				
Warrant liability Non-current portion of operating lease liabilities		6,852		

Common stock, voting; par value \$0.0001 per share; 315,000,000 shares authorized,

76,239,989 and 72,027,743 shares issued and outstanding at June 30, 2022 and

8	\$	(
429,879		413,646
(6,074)		(3,331)
(159,929)		(138,179)
263,884		272,143
769,409	\$	759,602
	429,879 (6,074) (159,929) 263,884	(6,074) (159,929) 263,884

KORE Group Holdings, Inc. and Subsidiaries CONSOLIDATED CASH FLOW STATEMENTS (In thousands USD) (unaudited)

For the six months ended June 30,

2022 2021

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	_		_	
Cash flows from operating activities	•	(00.040)	•	(7.000)
Net loss	\$	(22,048)	\$	(7,966)
Adjustments to reconcile net loss to net cash provided by (used) in operating				
activities				
Depreciation and amortization		26,970		25,507
Amortization of deferred financing costs		1,188		1,047
Non-cash reduction to the operating lease right-of-use assets		1,129		_
Deferred income taxes		(7,666)		(4,308)
Non-cash foreign currency loss		489		77
Share-based compensation		4,551		630
Provision for doubtful accounts		183		11
Change in fair value of warrant liability		(133)		(2,383)
Change in operating assets and liabilities, net of operating assets and liabilities		(100)		(2,000)
acquired:				
Accounts receivable		2,421		(7,049)
		6,661		(' '
Inventories		,		(4,089)
Prepaid expenses and other receivables		(769)		(9,016)
Accounts payable and accrued liabilities		(2,674)		(6,103)
Deferred revenue		872		(671)
Income taxes payable		269		(32)
Operating lease liabilities		(752)		_
Net cash provided by (used in) operating activities	\$	10,691	\$	(14,345)
Cash flows used in investing activities				
Additions to intangible assets		(5,610)		(4,754)
Additions to property and equipment		(1,589)		(1,219)
Payments for acquisitions, net of cash acquired		(46,002)		(.,)
Net cash used in investing activities	\$	(53,201)	\$	(5,973)
Cash flows from financing activities	Ψ	(00,201)	Ψ	(0,010)
Proceeds from revolving credit facility				22,000
		(1 570)		
Repayment of term loan		(1,576)		(1,584)
Repayment of other borrowings—notes payable		(148)		(1 0 7 0)
Equity financing fees		(126)		(1,373)
Payment of deferred financing costs		(453)		—
Payment of financing lease obligations		(151)		—
Payment of capital lease obligations		_		(668)
Net cash provided by/(used in) financing activities	\$	(2,454)	\$	18,375
Effect of exchange rate change on cash and cash equivalents		(575)		(82)
Change in cash and cash equivalents and restricted cash		(45,539)		(2,025)
Cash and cash equivalents and restricted cash, beginning of period		86,343		10,693
Cash and cash equivalents and restricted cash, end of period	\$	40,804	\$	8,668
Cash and cash equivalents and restricted cash, end of period	Ť	,	Ŧ	0,000
.	•		•	
Supplemental cash flow information:	\$	12,778	\$	9,329
Interest paid		1,129		—
Taxes paid				
Non-cash investing and financing activities:				
Fair value of KORE common stock issued pursuant to acquisitions		23,295		
ASU 2020-06 Adoption		15,163		_
Operating lease right-of-use assets obtained in exchange for new operating lease		10,100		
		15,105		
liabilities upon the adoption of ASC 842		9,604		
liabilities upon the adoption of ASC 842 Operating lease right-of-use assets obtained in exchange for new operating lease				
liabilities upon the adoption of ASC 842				_
liabilities upon the adoption of ASC 842 Operating lease right-of-use assets obtained in exchange for new operating lease		9,604		 346
liabilities upon the adoption of ASC 842 Operating lease right-of-use assets obtained in exchange for new operating lease liabilities		9,604		

KORE Group Holdings, Inc. and Subsidiaries RECONCILIATION OF NET LOSS TO EBITDA TO ADJUSTED EBITDA (In thousands USD) (unaudited)

	Fo	r the three months end	led June 30,	Fo	or the six mo	nths 30,	ended June
		2022	2021		2022		2021
Net loss	\$	(11,141) (22,048) \$	(6,885)	\$	(22,048)	\$	(7,966)
Income tax benefit		(2,759)	(2,653)		(5,304)		(3,917)
Interest expense		7,297	5,506		13,921		10,565
Depreciation and amortization		13,774	12,393		26,970		25,507
EBITDA		7,171	8,361		13,539		24,189

Adjusted EBITDA	\$	15,888	\$ 14,659	\$ 31,530	\$ 31,177
Other		151	181	546	396
Foreign currency loss (non-cash)		480	147	477	77
Stock-based compensation (non-cash)		2,501	315	4,551	630
Acquisition and integration-related restructuring costs		3,791	3,667	9,084	4,518
Transformation expenses		1,901́	1,947	3,466	3,750
Change in Fair value of warrant liabilitie (non-cash)	S	(106)	 41	 (133)	(2,383)

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